



Warranty Claim Form

Submit Claims to: AT Films Inc. Customer Service Department - Warranty

Via Regular Mail:
 P.O. Box 836, Station Main
 Edmonton, AB, Canada T5J 2L4

Via Courier:
 4605-101 Avenue
 Edmonton, Alberta, Canada, T6B 2L8

Via Email:
 info@atfilmsinc.com

FOR ASSISTANCE COMPLETING THIS FORM, PLEASE CALL CUSTOMER SERVICE AT 1-800-661-3606

AT Films Inc. Distributor Name: _____		
Customer Name: _____		
Customer Address: _____		
Customer City: _____	Province/State: _____	Postal Code/Zip: _____
Customer Phone Number: _____	Fax Number: _____	Email: _____

Product Description		
Product Description	Quantity	Description (width X length X gauge)

Date Code (Printed on Film)	Serial Number (Written on Silage Bags)

Details of Complaint

Details of Installation

For Greenhouse and Nursery Products	
Installation Date: _____	
Age of Structure: _____	
Type of Structure: a) Freestanding b) Gutter Connect	
Type of Framing: a) Metal b) Wood	
Method of Attachment: a) Aluminum Clamps b) Nailed to frame	
Type of Crop Grown: _____	
Sample Used or Unused?	Used Unused
Single or Double Layer?	Single Double
a) Top layer	
b) Bottom Layer	
Mark on your plastic sample which side was exposed.	
Sample Obtained from: a) Apex of Roof (top) b) Drip Trays (bottom) c) Exterior of house Gutter End	

For Silage Products	
Date Bag Filled: _____	
Type of material Bagged: _____	
Moisture Level: _____	
Stretch Bar Measurement of Filled Bag: _____	
Make and Model of Bagger Used: _____	
Has Silage been rebagged?	Yes No
Sample Used or Unused?	Used Unused
Sample obtained from: a) Top of bag b) Side of bag c) bottom of bag d) Tied end (unexposed)	

_____	_____
Date	Signature of person completing form
_____	_____
Phone number of person completing form	Please print name of person completing form

IN ORDER FOR A WARRANTY CLAIM REPORT TO BE PROCESSED, THE FOLLOWING MUST BE PROVIDED

- * Sample of film, if applicable - sample must contain defective area
- * Sample of logo, stretch bar and printed date code
- * Picture illustrating problem area
- * Fully completed Warranty Claim Form